

**Terms and Conditions
The Ramadan Offer UAE**

- These Terms and Conditions comprise ‘The Ramadan Offer (the **“Offer”**) where customers are able to get up to 12 months’ voucher from **Shahid**, (**“Voucher”**), free of charge upon the purchase of selected Hisense TV products (**“TV Product(s)”**) and 2-year warranty (**“Extended Warranty”**) free of charge upon the purchase of selected Hisense products (**“Products”**)
- The **Extended Warranty** comprises of an additional warranty top up of 1 year (**“top up warranty”**) on the existing warranty of 1 year (**“existing warranty”**)
- The Campaign Offer is valid from 4th of March 2024 – 14th April 2024 (**“Offer Period”**).
- This offer is only available when purchasing products either from authorized Hisense stores (**“Stores”**) Hisense Brand Shop, Carrefour, SDG, Emax, Lulu, Better Life ; or from authorized Hisense online store www.hisenseme.com and from the following e-stores: (Amazon & Noon,) (**“E-Stores”**), in the United Arab Emirates, (**“Territory”**).
- The products subject to the **Offer** shall be limited to the following:

Model	Extended Warranty	Shahid Subscription		
	1 + 1 Year	3 Month	6 Month	12 Month
Refrigerator				
RQ759N4IBU1	Yes			
RQ749N4ASU	Yes			
RQ561N4AC1	Yes			
RQ561N4AB1	Yes			
RS819N4ISU	Yes			
RS869N4ASU	Yes			
RS670N4WSU1	Yes			
RT729N4WSU1	Yes			
RT729N4ASU1	Yes			
RT649N4ASU-clear the stock	Yes			
RT599N4ASU				
RT488N4ASU				
RT418N4ASU				
RT264N4DGN				
FV356N4ASU	Yes			
RL484N4ASU				
RT649N4ASU1	Yes			
RB605N4BS1	Yes			
Laundry				
WF5S1245BB	Yes			
DH5S102BB	Yes			
WFQA1014EVJMWT	Yes			
WFPV9014EVMT				
WFPV8012EMT				

WFQY7012EVJMT				
WTJA1102T				
DHQA902UT	Yes			
Dishwasher				
HS623E90X				
HS622E90X				
H6DSS				
Cooking Range				
HFG90335RX	Yes			
HFG60121X				
Air Conditioner				
AS-18TF4RBTCA00				
Television				
55U6HQ				
55U7HQ				
65U6HQ	Yes	Yes		
70A61H				
75U8HQ	Yes			
85U7HQ			Yes	
98U7HQ			Yes	
85UX	Yes			Yes
100L9				Yes
120L5	Yes			Yes
PX1PRO	Yes			
75U8K	Yes			Yes
65U8K	Yes			Yes
100U7K	Yes			Yes
100L5H	Yes			Yes
100L9G	Yes			Yes
120L9HA	Yes			Yes
PX2-PRO	Yes			Yes
85U7K	Yes		Yes	
75U7K	Yes		Yes	
98U7HQ	Yes		Yes	
85U7HQ	Yes			
65U7K	Yes	Yes		
55U7K	Yes	Yes		
65U6K-PRO	Yes	Yes		
55U6K-PRO	Yes	Yes		
85A7K	Yes	Yes		
75A7K	Yes	Yes		
85A65KS	Yes	Yes		
75E6K	Yes			Yes
65E7K	Yes			
65E6K	Yes			
70E6K	Yes			

55E7K	Yes			
PL1-E	Yes			Yes

- The Offer and or the Voucher shall at all times be subject to availability and may not be provided to all customers purchasing the Products.
- In order to avail the Offer for **Shahid** and therefore redeem the Voucher, customers are first required to open the Shahid Application the ("**App**") on one of the above listed products, follow the instruction therein, and activate it within the Activation Deadline which is the 19th of April 2024 ("**Activation Deadline**").
- In order to avail the Offer for **Extended Warranty** customers who have purchased one of the above listed products are first required to download and open the Hisense HI ME ("**App**") on their phone and fill required details to activate the Extended Warranty within the Activation Deadline which is the 19th of April 2024 ("**Activation Deadline**").
- The Offer is applicable to new Shahid customers only. Existing customers of these services are required to use a different email ID and create new account(s) to activate the Offer.
- The Offer and its related Voucher are subject to change and update at any time.
- The Offer is not transferable to another Product nor is refundable or exchangeable for another content or service provided by Hisense.
- This Offer cannot be combined with any other ongoing or future offer/promotion, and is not transferable.
- Hisense will not be liable to the customer for any loss and/or damages of any kind whatsoever, suffered in connection with the redemption of the Voucher or usage of this Offer.
- Hisense will be entitled at its sole and absolute discretion to terminate or modify the Offer or to modify, vary, delete or add to any of these Terms and Conditions at any time prior or during the Offer Period.
- By participating in this Offer, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to the participation in this Offer, will be subject to, governed and construed by the laws and regulations of the country of purchase of the Products in the Territory and such disputes shall be resolved by the competent courts in that country.

**Terms and Conditions
The Ramadan Offer - QATAR**

- These Terms and Conditions comprise ‘The Ramadan Offer (the “**Offer**”) where customers are able to get up to 12 months’ voucher from **Shahid**, (“**Voucher**”), free of charge upon the purchase of selected Hisense TV products (“**TV Product(s)**”) and 2-year warranty (“**Extended Warranty**”) free of charge upon the purchase of selected Hisense products (“**Products**”)
- The **Extended Warranty** comprises of an additional warranty top up of 1 year (“**top up warranty**”) on the existing warranty of 1 year (“**existing warranty**”)
- The Campaign Offer is valid from 4th of March 2024 – 14th April 2024 (“**Offer Period**”).
- This offer is only available when purchasing products either from authorized Hisense stores (“**Stores**”) Hisense Brand Shop, Carrefour, Lulu, Almeera, Safari, Modern Home Showroom, Emax, Virgin, Ansar, Geant ; or from authorized Hisense online or Modern Home E Stores in the Qatar (“**Territory**”).
- The products subject to the **Offer** shall be limited to the following:

⇒ Extended Warranty Available only on below models in **Qatar for Hisense products**

⇒ **Shahid Voucher on below TV / LTV list**

Sr. No	Category	Model No.	2 Year Warranty	S.No	Models	Shahid Validity
1	TV	75U8K	Yes	1	85UX	12
2	TV	65U8K	Yes	2	75U8K	12
3	TV	75U7K	Yes	3	65U8K	12
4	TV	65U7K	Yes	4	100U7K	12
5	TV	55U6K-PRO	Yes	5	85U7K	6
6	TV	85A7K	Yes	6	75U7K	6
7	TV	75A7K	Yes	7	65U7K	3
8	TV	55U6K	Yes	8	55U7K	3
9	TV	65E7K	Yes	9	65U6K-PRO	3
10	TV	65A61K	Yes	10	55U6K-PRO	3
11	TV	65U6K	Yes	11	85A7K	3
12	TV	70A61K	Yes	12	75A7K	3
13	TV	75A62KS	Yes	13	85A65KS	3
14	TV	100U8G	Yes	14	100E7N PRO	12
15	HA	FC-65DD4SA	Yes	15	85E7N PRO	3
16	HA	FL-52WC	Yes	16	75E7N PRO	3
17	HA	FV356N4ASU	Yes	17	85Q6N	3
18	HA	FV509N4ASU	Yes	18	75Q6N	3
19	HA	FV769N4ASU	Yes	19	85E7N	3
20	HA	HS622E90W	Yes	20	75E7N	3
21	HA	HS622E90X	Yes	21	100L5	12
22	HA	RS670N4WSUI	Yes	22	100L5H	12
23	HA	RS819N4ISU	Yes	23	120L5	12
24	HA	RQ749N4ASU	Yes	24	100L9G	12
25	HA	RQ759N4IBU1	Yes	25	100L9HD	12
26	HA	RT649N4ASU	Yes	26	120L9HA	12
27	HA	RT729N4ASU	Yes	27	PX2-PRO	12
28	HA	WDQA9014EVJMWWT	Yes			
29	HA	WTY1802T	Yes			
30	HA	DHQA902UT	Yes			
31	AC	AS-24CF4SBFKA00	Yes			
32	AC	AS-24CT4SBBTR03	Yes			
33	AC	AS-30CF4SKFKA00	Yes			
34	AC	AUF-60CR4SMHA2	Yes			

- The Offer and or the Voucher shall at all times be subject to availability and may not be provided to all customers purchasing the Products.
- In order to avail the Offer for **Shahid** and therefore redeem the Voucher, customers are first required to open the Shahid Application the (“**App**”) on one of the above listed products, follow the instruction therein, and activate it within the Activation Deadline which is the 19th of April 2024 (“**Activation Deadline**”).

- In order to avail the Offer for **Extended Warranty** customers who have purchased one of the above listed products are first required to download and open the Hisense HI ME (“**App**”) on their phone and fill required details to activate the Extended Warranty within the Activation Deadline which is the 19th of April 2024 (“**Activation Deadline**”).
- The Offer is applicable to new Shahid customers only. Existing customers of these services are required to use a different email ID and create new account(s) to activate the Offer.
- The Offer and its related Voucher are subject to change and update at any time.
- The Offer is not transferable to another Product nor is refundable or exchangeable for another content or service provided by Hisense.
- This Offer cannot be combined with any other ongoing or future offer/promotion, and is not transferable.
- Hisense will not be liable to the customer for any loss and/or damages of any kind whatsoever, suffered in connection with the redemption of the Voucher or usage of this Offer.
- Hisense will be entitled at its sole and absolute discretion to terminate or modify the Offer or to modify, vary, delete or add to any of these Terms and Conditions at any time prior or during the Offer Period.
- By participating in this Offer, the customer accepts that any dispute of whatever nature which is directly or indirectly related to these Terms and Conditions or to the participation in this Offer, will be subject to, governed and construed by the laws and regulations of the country of purchase of the Products in the Territory and such disputes shall be resolved by the competent courts in that country.
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Terms and Conditions
The Ramadan Offer - OMAN

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- The **Extended Warranty** comprises of an additional warranty top up of 1 year (“**top up warranty**”) on the existing warranty of 1 year (“**existing warranty**”)
- The Campaign Offer is valid from 4th of March 2024 – 14th April 2024 (“**Offer Period**”).
- This offer is only available when purchasing products either from authorized Hisense stores (“**Stores**”), Carrefour, Lulu, Sharaf DG, Extra, Emax, KM Trading , Nesto and Other Hisense Authorized Retail Channel Partner; or from authorized Hisense Online in Oman (“**Territory**”).
- The products subject to the **Offer** shall be limited to the following:

⇒ Extended Warranty Available only on below models in **OMAN for Hisense products**

⇒ **Shahid Voucher only on below TV / LTV list**

Sr. No	Category	Model No.	2 year Warranty
1	TV	65A61K	YES
2	TV	70A61K	YES
3	TV	75A7K	YES
4	TV	85A7K	YES
5	AC	AS-30CF4SKFKA00	YES
6	AC	AS-18TF4SBATE02	YES
7	AC	AS-24TF4SBBTE00	YES
8	HA	RQ759N4IBU1	YES
9	HA	RS869N4ASU	YES

S.no	Model number	Shahid Validity Months
1	85UX	12
2	75U8K	12
3	65U8K	12
4	100U7K	12
5	85U7K	6
6	75U7K	6
7	65U7K	3
8	55U7K	3
9	65U6K-PRO	3
10	55U6K-PRO	3
11	85A7K	3
12	75A7K	3
13	85A65KS	3
14	100E7N PRO	12
15	85E7N PRO	3
16	75E7N PRO	3
17	85Q6N	3
18	75Q6N	3
19	85E7N	3
20	75E7N	3
21	100L5	12
22	100L5H	12
23	120L5	12
24	100L9G	12
25	100L9HD	12
26	120L9HA	12
27	PX2-PRO	12

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- In order to avail the Offer for **Shahid** and therefore redeem the Voucher, customers are first required to open the Shahid Application the (“**App**”) on one of the above listed products, follow the instruction therein, and activate it within the Activation Deadline which is the 19th of April 2024 (“**Activation Deadline**”).
- In order to avail the Offer for **Extended Warranty** customers who have purchased one of the above listed products are first required to download and open the Hisense HI ME (“**App**”) on their phone and fill required details to activate the Extended Warranty within the Activation Deadline which is the 19th of April 2024 (“**Activation Deadline**”).

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Terms and Conditions
The Ramadan Offer - BAHRAIN

- These Terms and Conditions comprise 'The Ramadan Offer (the **"Offer"**) where customers are able to get up to 12 months' voucher from **Shahid**, (**"Voucher"**), free of charge upon the purchase of selected Hisense TV products (**"TV Product(s)"**) and 2-year warranty (**"Extended Warranty"**) free of charge upon the purchase of selected Hisense products (**"Products"**)
- The **Extended Warranty** comprises of an additional warranty top up of 1 year (**"top up warranty"**) on the existing warranty of 1 year (**"existing warranty"**)
- The Campaign Offer is valid from 4th of March 2024 – 14th April 2024 (**"Offer Period"**).
- This offer is only available when purchasing products either from authorized Hisense stores (**"Stores"**) Switch On, Carrefour, Lulu, Sharaf DG, Al Salam, Extra, Ansar, Manama , Hamza Al Swaad, Emax; or from authorized Hisense online or Switch On E-Com in the Bahrain (**"Territory"**).
- The products subject to the **Offer** shall be limited to the following:

⇒ Extended Warranty Available only on below models in **BAHRAIN for Hisense products**

⇒ **Shahid Voucher only on below TV / LTV list**

Sr. No.	Type	Model	2 Year Warranty	S.no	Model Number	Shahid validity Months
1	ULED	65U6K	YES	1	85UX	12
2	ULED	65U6K-PRO	YES	2	75U8K	12
3	ULED	65U7K	YES	3	65U8K	12
4	UHD	65A62KS	YES	4	100U7K	12
5	UHD	65A61K	YES	5	85U7K	6
6	UHD	70A61K	YES	6	75U7K	6
7	UHD	75A61K	YES	7	65U7K	3
8	UHD	75A62KS	YES	8	55U7K	3
9	UHD	75A7K	YES	9	65U6K-PRO	3
10	UHD	85A7K	YES	10	55U6K-PRO	3
11	UHD	85A7HQ	YES	11	85A7K	3
12	ULED	75U7K	YES	12	75A7K	3
13	ULED	55U6K	YES	13	85A65KS	3
14	ULED	55U6K-PRO	YES	14	100E7N PRO	12
15	ULED	55U7K	YES	15	85E7N PRO	3
16	ULED	85UX	YES	16	75E7N PRO	3
17	REF	FV630N4ASU	YES	17	85Q6N	3
18	REF	RT649N4ASU	YES	18	75Q6N	3
19	Washer	WTY1802T	YES	19	85E7N	3
20	Washer	WDQR1214VAJMT	YES	20	75E7N	3
21	REF	FV769N4ASU	YES	21	100L5	12
22	Cooking Range	HFG90335RX	YES	22	100L5H	12
				23	120L5	12
				24	100L9G	12
				25	100L9HD	12
				26	120L9HA	12
				27	PX2-PRO	12

- The Offer and or the Voucher shall at all times be subject to availability and may not be provided to all customers purchasing the Products.
- In order to avail the Offer for **Shahid** and therefore redeem the Voucher, customers are first required to open the Shahid Application the (**"App"**) on one of the above listed products, follow the instruction therein, and activate it within the Activation Deadline which is the 19th of April 2024 (**"Activation Deadline"**).

- In order to avail the Offer for **Extended Warranty** customers who have purchased one of the above listed products are first required to download and open the Hisense HI ME (“**App**”) on their phone and fill required details to activate the Extended Warranty within the Activation Deadline which is the 19th of April 2024 (“**Activation Deadline**”).
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